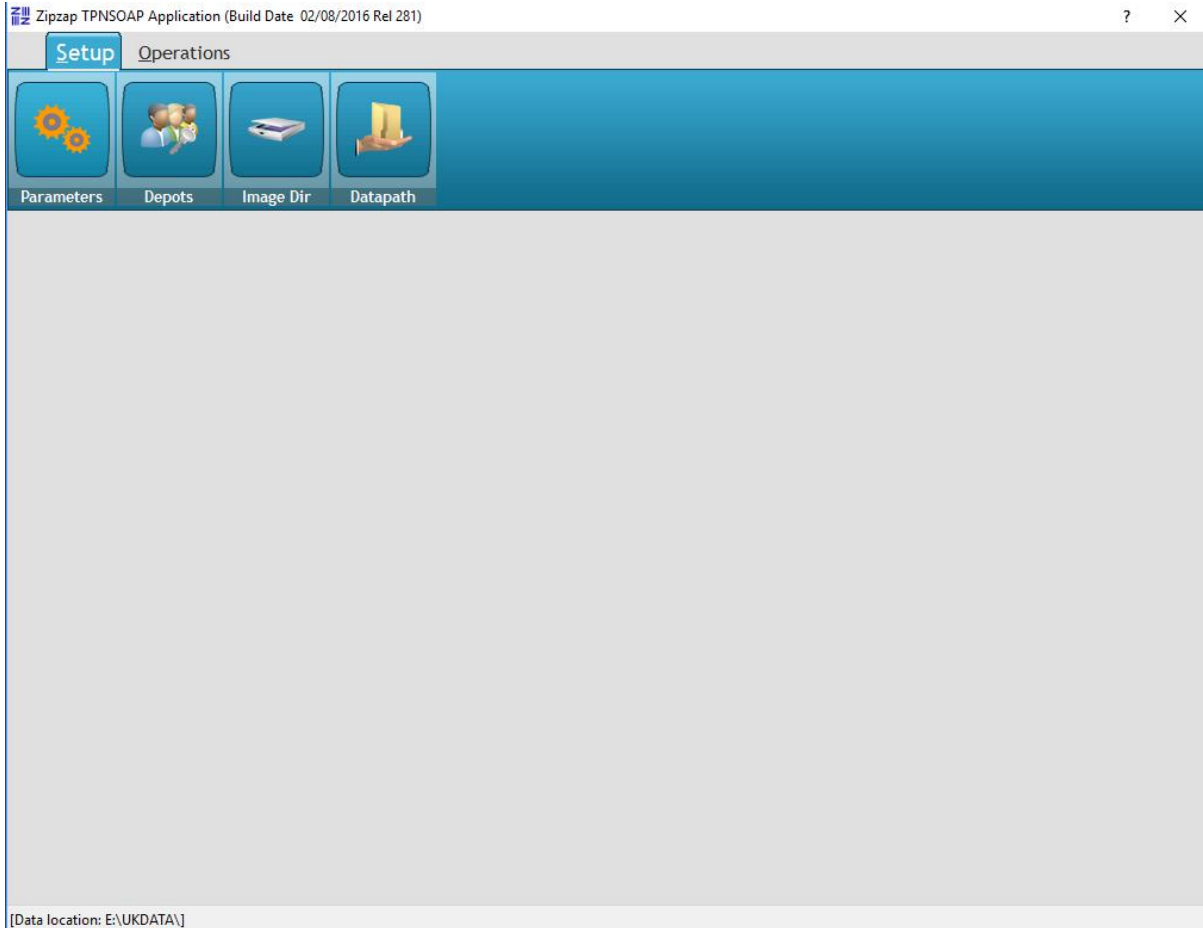


Resolving issues with TPN Invoicing and TPN SOAP

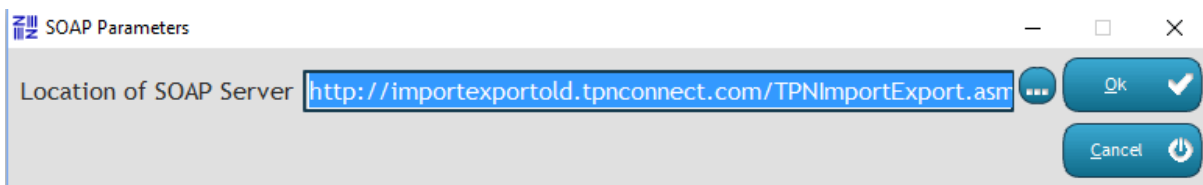
Most problems that we encounter are simply due to not setting these up properly.

If you cannot download any data then check these options.

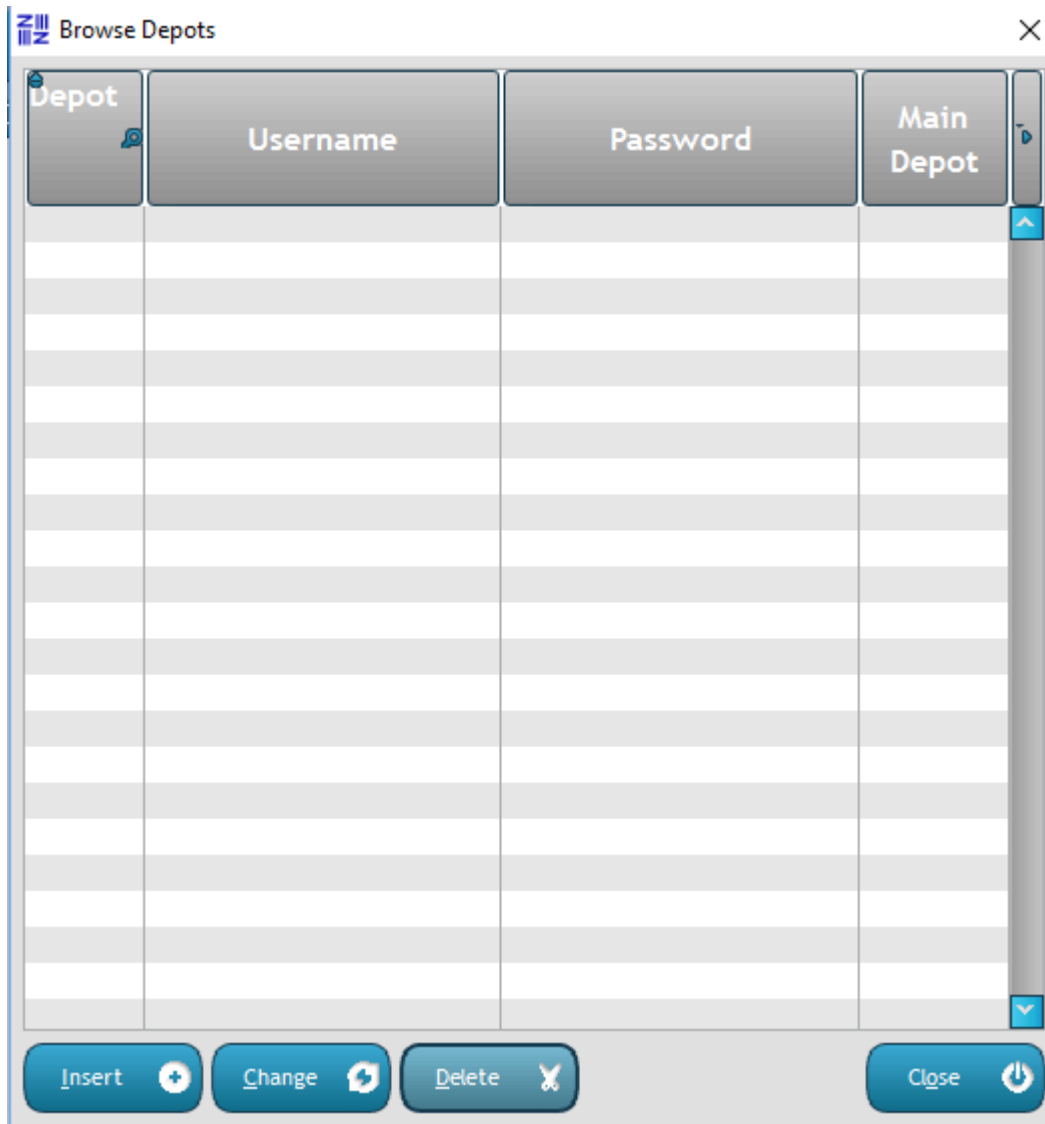
TPN SOAP



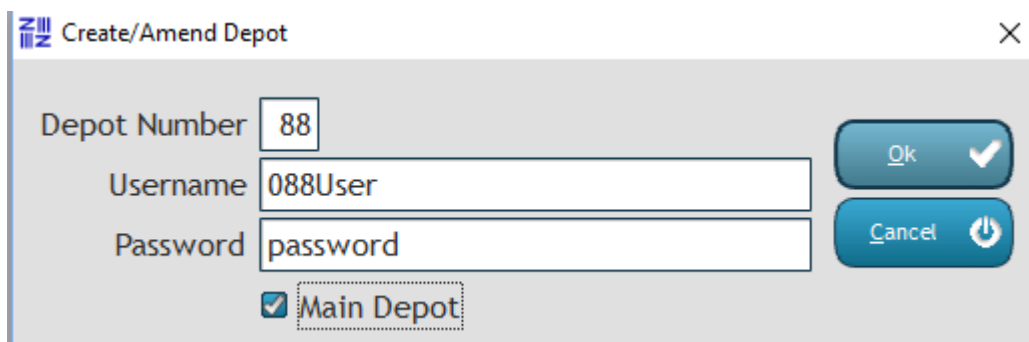
Go into **Parameters** and ensure the line is not blank. If it is then click on the [...] button and it will insert a line automatically.



Now go into **Depots**. This should contain details of the depots that you cover. Is this blank?



If so, click on Insert and complete the options.



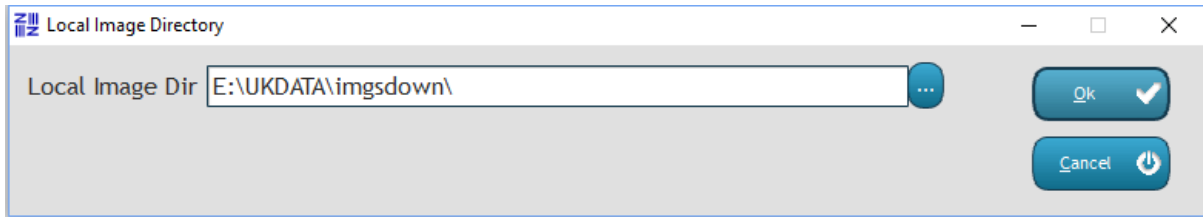
The username and password **MUST** be valid to log onto TPN Connect or it will not work.

Tick the main depot if appropriate. If you only have one depot code then tick this.

Click OK.

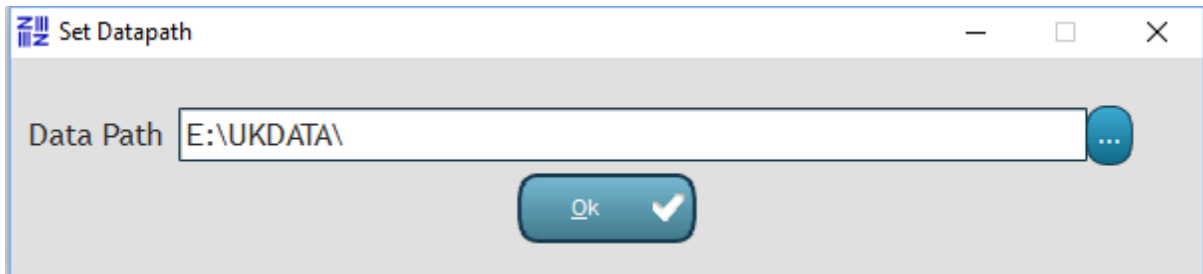
Now go into **Image Dir**.

This should point to the directory on your network where POD images are going to be stored. Note that this is normally a directory called imgsdown which is under your data directory.



Now go into **Datapath**.

This is where your data files are located and is normally the same one that appears on the top line of TPN Invoicing.



TPN Invoicing

The following should be checked.

In Setup/Parameters/Company

Company Settings

Main Sage (Local) TPNSoap (Local)

Code: 011

Name: STARLING TRANSPORT & STORAGE

Address: THE DSV SOLUTIONS SITE
HARFREYS ROAD
HARFREYS IND. ESTATE
GREAT YARMOUTH

Postcode: NR31 0LS

Tel: 01493 655344

Fax: 01493 653561

Email: gy@starlingstransport.co.uk

Vat Reg: 106 5797 56 Vat Rate: 20.00

Copies: 1

Vat Code: EU Rate: 0.000000

9AM from: 08:00AM to: 09:00AM

10AM from: 09:00AM to: 10:00AM

AM from: 08:00AM to: 02:00PM

Insert Change Delete

Use Sage By Manifest Date Use Surcharge

Update Pods Ctn Text New Untick Override Invoice Returned

No Invoice for Zero Sage Ext Lower Disc After Fuel Sur (Default)

Default Period: Daily Weekly Two Weekly Monthly

Reverse Collection Pricing Type: Original New

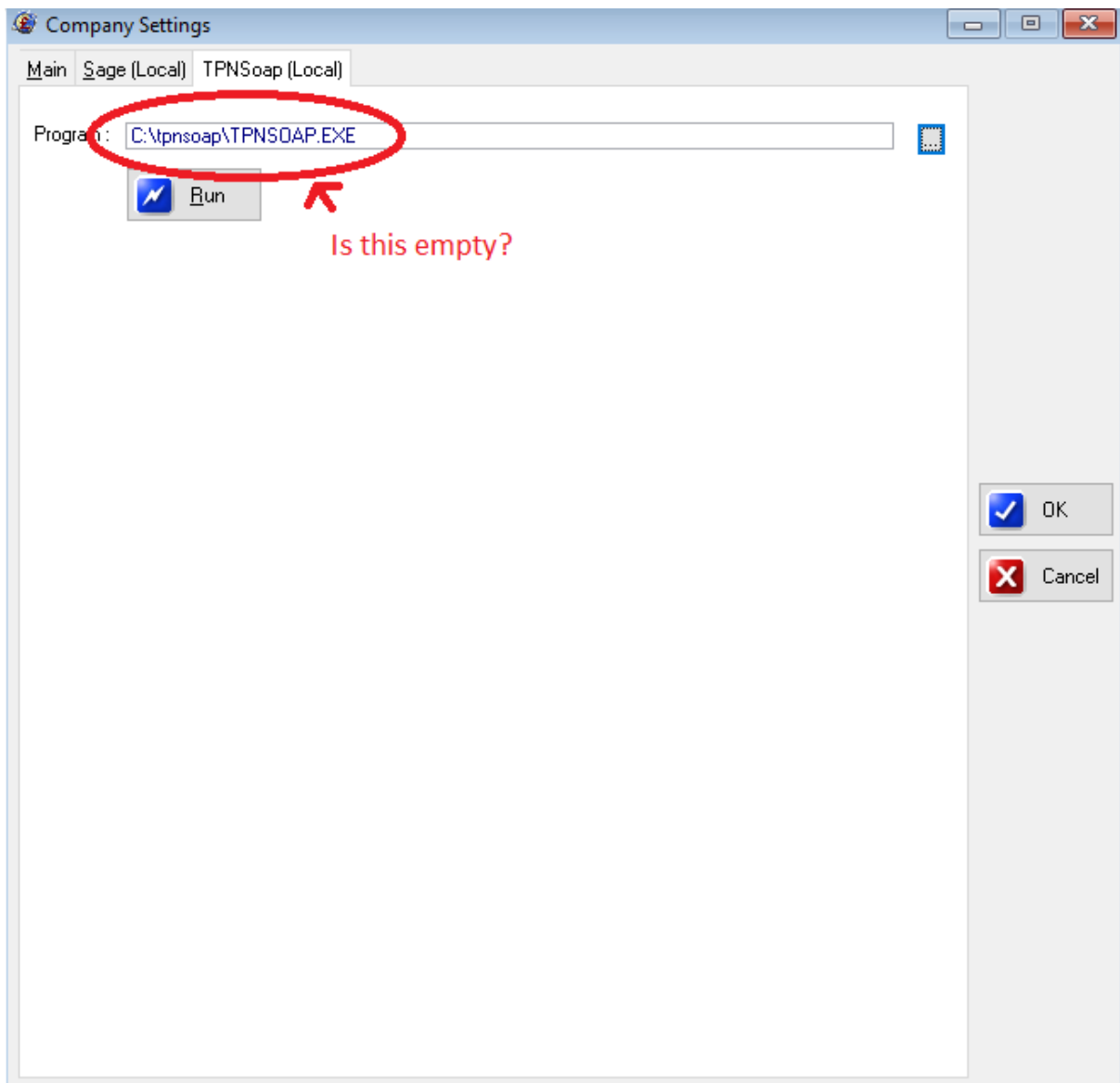
Depot Order To Client Order

Company Reg No: Website:

Use TPNSOAP for Emails

OK Cancel

Are these correct?



In Utilities/TPN Connect ensure that this box is ticked.

